



Sorvana's **LOYALTY REWARDS DOLLARS (LRD)** can be earned on your monthly orders and can be used for FREE product purchases. You can earn up to 30% of your monthly purchases back in LRD each month!

LOYALTY REWARDS DOLLARS

 <p>MONTHS 1 TO 3</p>	 <p>MONTHS 4 TO 6</p>	 <p>MONTHS 7 TO 9</p>	 <p>MONTHS 10 TO 12</p>	 <p>MONTHS 13+</p>
10% back	15% back	20% back	25% back	30% back

PLUS a FREE Product of the Month! If your AO is 125 or higher and ships on or before the 15th of the month, you will receive a FREE product!

LOYALTY REWARDS DOLLARS (LRD)

- Redeem your LRD for FREE Sorvana products
- Receive up to 30% of your monthly orders in LRD
- Must be on Sorvana's Auto-Ship Order (AO) to earn LRD
- AO means no-hassle, automatic shipping of Sorvana products each month at the very lowest price we offer, 25-30% off retail
- Option to change your AO order up to the day before your monthly ship date
- Incredible loyalty incentive for Preferred Customers and Wellness Partners
- AO orders can be set to ship any day between the 1st and 24th of the month
- Redeem your LRD in your back office or by calling Customer Service at 855-445-3272

HOW TO GET ON THE LRD QUICK START!

New enrollees can earn LRD in their enrollment month and increase their LRD percentage level by doing the following:

125 QV Order:

Preferred Customers who enroll with a minimum 125 QV order and have an order of at least 90 QV processed the following month will receive:

- 20 Loyalty Rewards Dollars

Gold Starter Pack:

Wellness Partners who enroll with a Gold Starter Pack and have an order with at least 90 QV processed the following month will receive:

- 50 Loyalty Rewards Dollars
- Start at the 15% LRD Level

Platinum Starter Pack:

Wellness Partners who enroll with a Platinum Starter Pack and have an order with at least 90 QV processed the following month will receive:

- 100 Loyalty Rewards Dollars
- Start at the 20% LRD level

The increased starting percentage begins with the new enrollees second month. The 20, 50 and 100 bonus Loyalty Rewards Dollars will be applied on the 15th of the month following the month of the first AO. This is generally 60 days after the enrollment date. If the AO is canceled before the 60 days, no LRD will be received.



LOYALTY REWARDS DOLLARS QUICK REFERENCE CHART

Personal Order QV At Least ▶	10	50	125
Maintain Loyalty Rewards Dollars + % Level	✓	✓	✓
Earn Rewards Dollars + Increase % Level		✓	✓
Free Product of the Month Program on AO <i>(for orders placed before the 15th)</i>			✓

LRD PROGRAM RULES:

1. Both Wellness Partners and Preferred Customers can earn Loyalty Rewards Dollars.
2. There is no maximum LRD accumulation limit.
3. Free product (full or partial) earned through Sorvana's Get It Free! program are not eligible for LRD.
4. LRD can be earned on all orders after your enrollment month. But you must be on the AO program to earn LRD.
5. LRD can only be redeemed (used) after your second monthly order. This is generally about 60 days after your initial product order.
6. LRD free products have no QV/CV attached to them.
7. LRD can only be redeemed by adding them to an AO with 50 QV or higher. You can do this online in your business center or by calling Customer Service.
8. Taxes and shipping will be charged, as will a Redemption Fee of \$4.00 per \$100 of LRD used.
9. You need a minimum order of 50 QV to earn LRD and advance your percentage level.
10. You need a minimum order with 10 QV each month to maintain your LRD percentage level and retain your Loyalty Rewards Dollars. If you do not have an order with at least 10 QV in a particular month, your Rewards percentage level goes back to 10% and you lose all your Loyalty Rewards Dollars accumulated.
11. Loyalty Rewards Dollars expire 12 months from the date they are issued.
12. Loyalty Rewards Dollars can be used only on products with QV. Certain products, product specials and the Home Wellness Kit are not available to be purchased with LRD. See LRD FAQ's for a complete listing of products available through LRD.
13. LRD have no cash redemption value and cannot be transferred.
14. Changes to your AO can be made online or by calling Customer Service. Changes to your AO must be made before midnight of your processing date.
15. LRD cannot be used for shipping, taxes or for the Redemption Fee.
16. If you return or cancel your AO for any reason you will lose all your LRD and will have to start back at the 10% level. You may "skip" your AO order in a month and still participate in LRD if you make the monthly personal purchase required.
17. LRD will be posted on the 15th of each month.
18. You may not order more items than you have LRD for and pay the difference.
19. You can earn LRD on any products that have Qualifying Volume (QV). You can use LRD for free products on any of the following products: All 12 of our Wellness Teas, Advanced Anti-Aging Serum, Ultra Hydrating Cream, Flawless Now, Within, Himalayan Goji Juice, GoChi, Jule of the Orient, TAIslim Liquid, MSM Ultra Caplets, TAIslim SKINNYs Capsules. LRD cannot be used on any other products, kits, packs or other specials (like the Home Wellness Kit).